MUSOM Remote App Services Windows 8 Configuration

Method 1 – RDWeb

1. Using Internet Explorer, go to https://physicianportal.marshall.edu/rdweb
2. A popup may show the following message *"This website wants to run the following add-on: Microsoft Remote Desktop Services Web Access 'from Microsoft Corporation"* , Click *"Allow".*
3. Login with username and password in format shown below.

    * If you have a MUSOM domain account, type: **musom\yourusername**
    Then type your MUSOM password.

    * If you only have a Marshall domain account, type: **marshall\yourusername**
    Then type your Marshall password.

4. After login, a window at the bottom of the browser will ask *"Would you like to store your password for marshall.edu",* click *"Yes".* This will prevent future requests for credentials.

5. Once logged in, select the application you would like to run. Immediately, a popup box will be shown as seen below. It is recommended to select the checkbox highlighted in yellow to prevent future this popup from showing in the future.
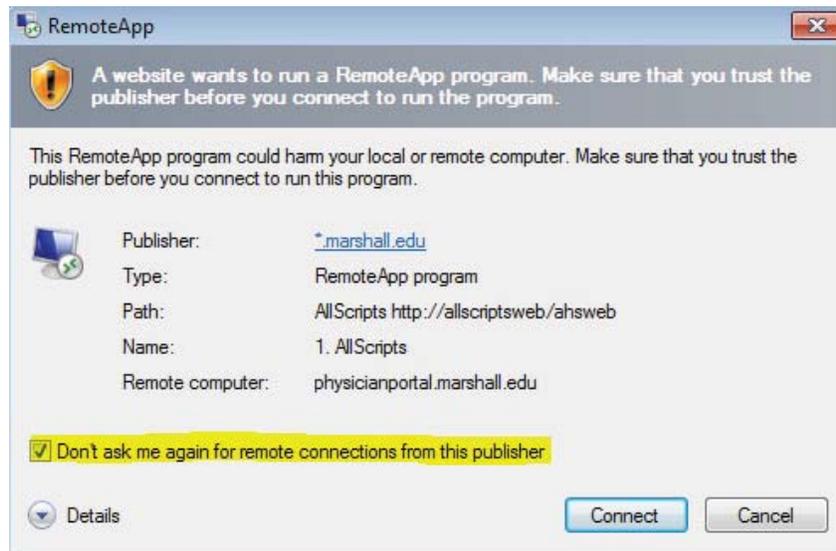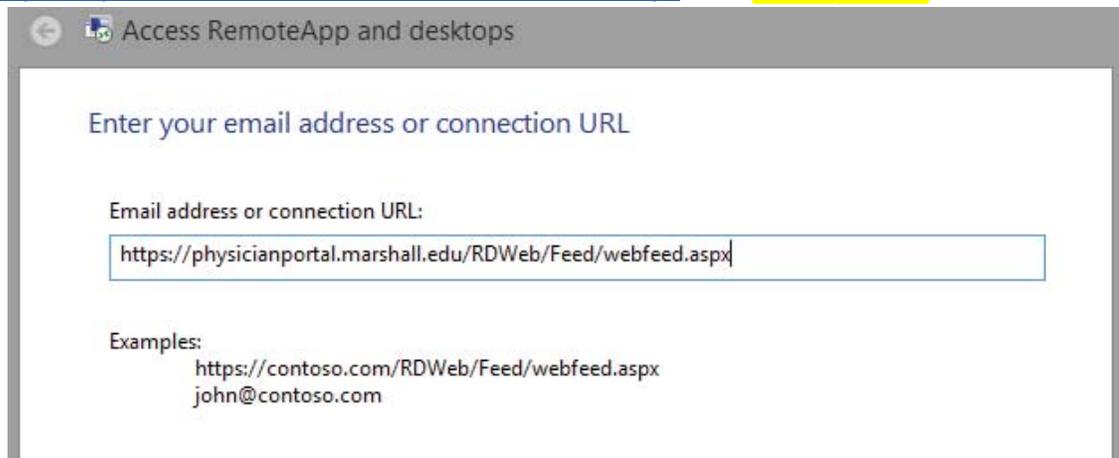

6. An authentication box should popup. Enter your username\password as shown below.

    * If you have a MUSOM domain account, type: **musom\yourusername**
      Then type your MUSOM password.

    *
      If you only have a Marshall domain account, type: **marshall\yourusername**
      Then type your Marshall password.

7. Setup is now complete. From this point forward go to https://physicianportal.marshall.edu/rdweb to access the applications.

Method 2 – RemoteApp and Desktop Connections. This method makes the applications look\feel like they are installed locally on your machine in the form of having icons you launch from *"Start"* screen.

1. Press the *"Windows Key"* and type *"Access RemoteApp"*. Click the *"Access RemoteApp and desktops"* link that shows up under the txt box. It should look like the below image.
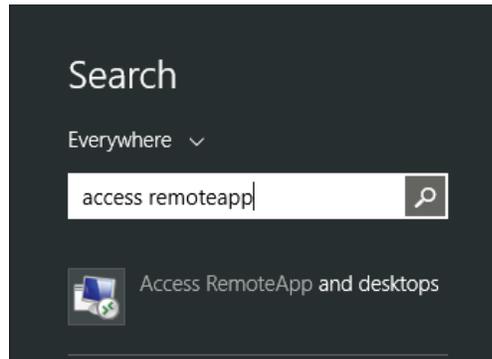
2. A new window should popup as shown below. In the *"Email address or connection URL:"* field, type: https://physicianportal.marshall.edu/RDWeb/Feed/webfeed.aspx Click *"Next", "Next"*

3. An authentication window should popup asking for credentials, enter them in the format below, making sure to select the checkbox to remember the credentials, click *"OK"*.

    * If you have a MUSOM domain account, type: **musom\yourusername**
    Then type your MUSOM password.

    * If you only have a Marshall domain account, type: **marshall\yourusername**
   Then type your Marshall password.

4. Click *"Finish"*. Setup is now complete, to access remoteapps continue to next section

Launching RemoteApps In Windows 8 Using Method 2 Configuration - There are a number of ways remoteapps can be launched from Windows 8 if method 2 configuration was used. Here are a few…my favorite is #1.
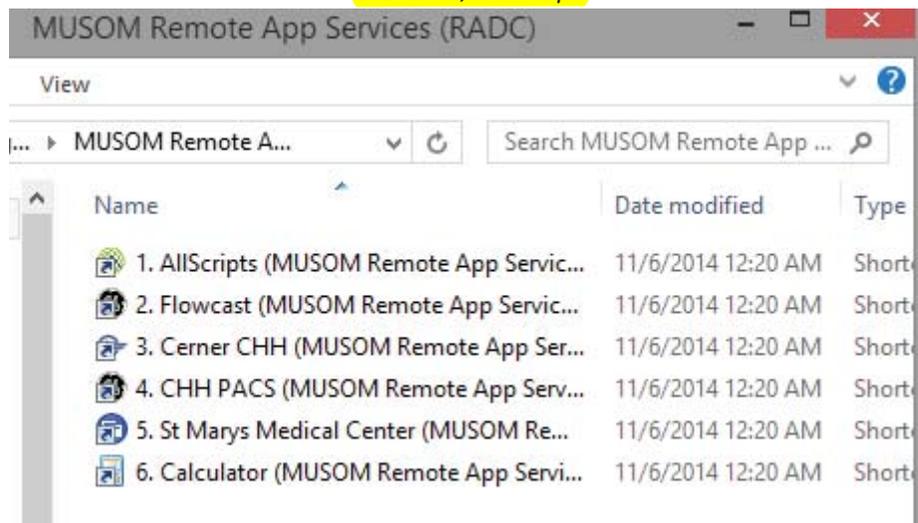
1. Press *"Windows key"* and start typing *"RemoteApp".* Immediately a list of programs will show up where you are typing as seen below. Click, *"RemoteApp & Desktop Connections"*
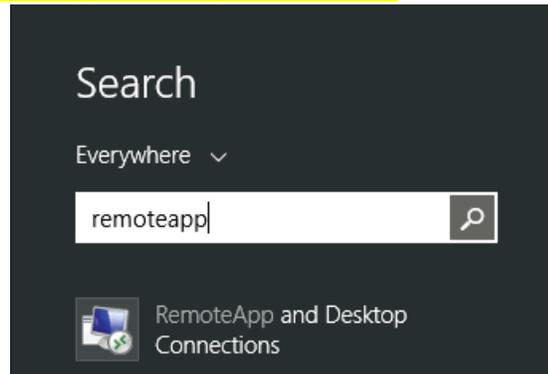
A new window will popup looking like the one below, click *"View Resources"*
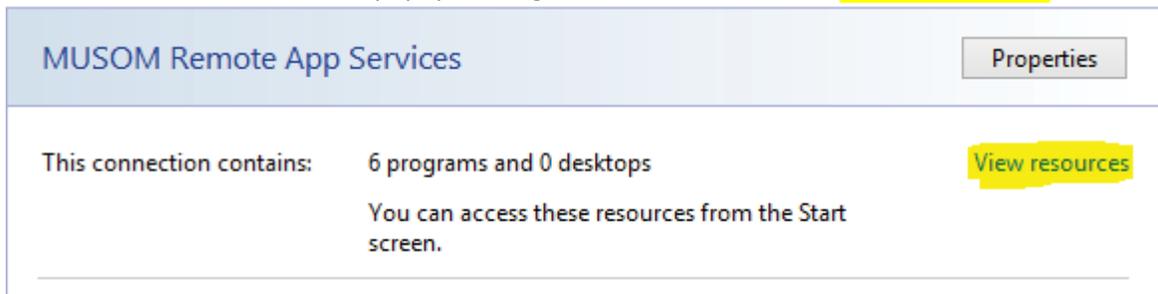
Another window will popup looking like the one below, right click on one of the icons and select *"Send To, Desktop"*

2. Press *"Windows key"* and start typing *"Allscripts" (or Flowcast, Cerner, CHH, etc).* Immediately a list of programs will show up where you are typing as seen below. Click to launch

Search

Everywhere ∨

`allScripts` 🔍

🟢 1. AllScripts (MUSOM Remote App Services)